



**Community Services
Annual Report - 2023**



Website: www.scugog.ca

Email: recreation@scugog.ca

Phone: 905-985-7346

181 Perry Street, Port Perry ON, L9L 1A7

Director's Message



It is an honour to collaborate with the dedicated Community Services staff serving the residents and visitors of the Township of Scugog. This department is the intersection of public services that fulfills a multitude of needs such as health and wellbeing, preservation and education of heritage and culture as well as the provision of communications and extraordinary events to the community.

Over 2023, we delivered many wonderful projects and initiatives from a new website, a customer response management tool, a special event planning guide and grand opening of the new

Lakefront Skate and Market attracting visitors to our vibrant downtown. As well we opened new playground equipment, delivered excellent camps, expanded inclusion services, hosted numerous Film and Television projects, welcomed record numbers to our museum and special events.

Our 2023 accomplishments are highlighted in this report, and I am immensely proud of our service delivery, especially in customer service. In 2024 we will continue delivering excellent customer service, provide timely and trusted information and community engagement opportunities, work to maintain and enhance our beautiful green spaces and trails.

A handwritten signature in blue ink that reads "Lori Bowers".

Lori Bowers, BA Eng. Lit. and DPA Public Admin.
Director Community Services

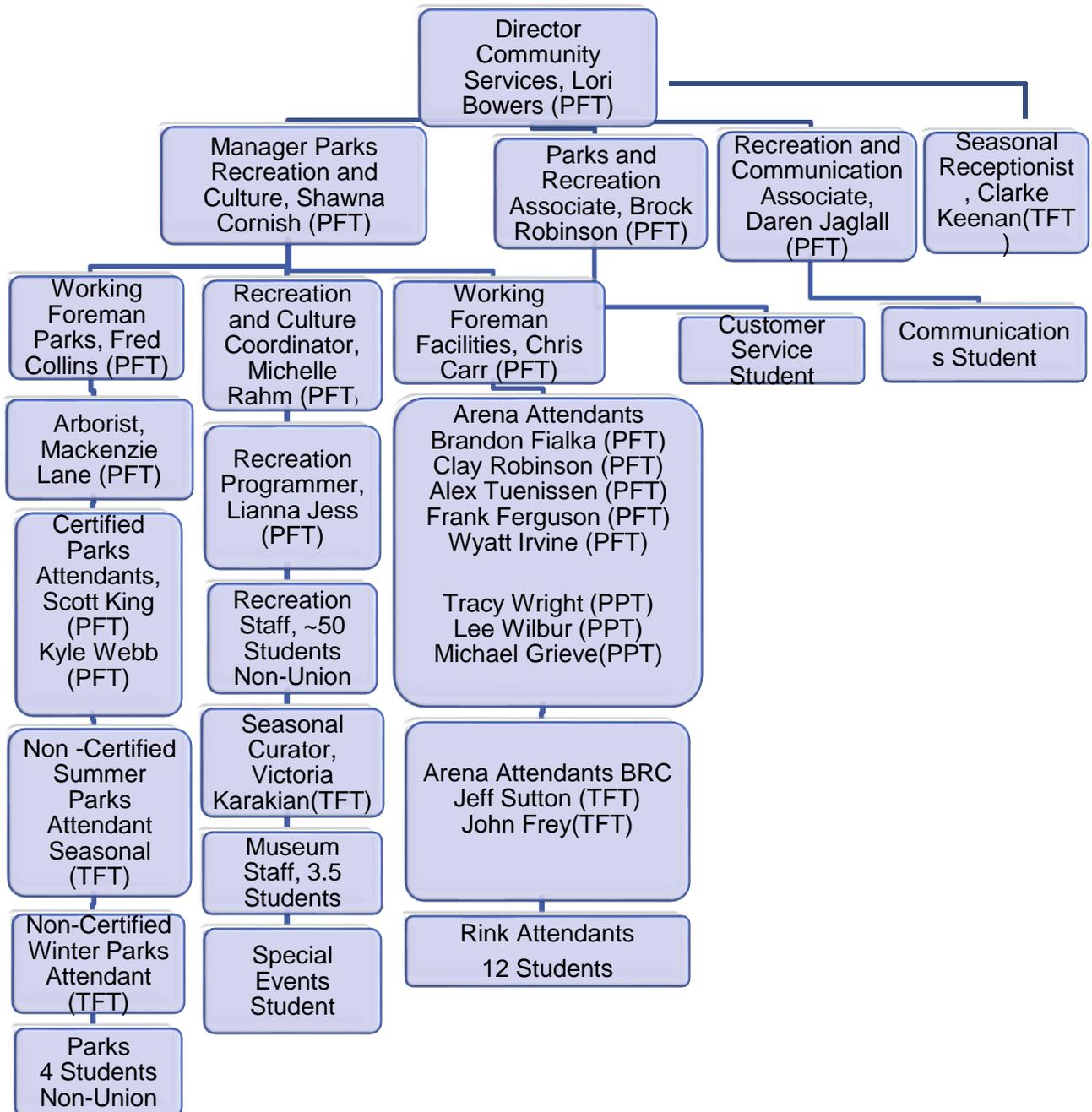


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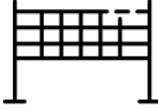
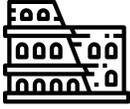
Department Organizational Chart

The Community Services Department is responsible for the provision of services for residents and businesses related to parks, recreation, culture, and corporate communications.



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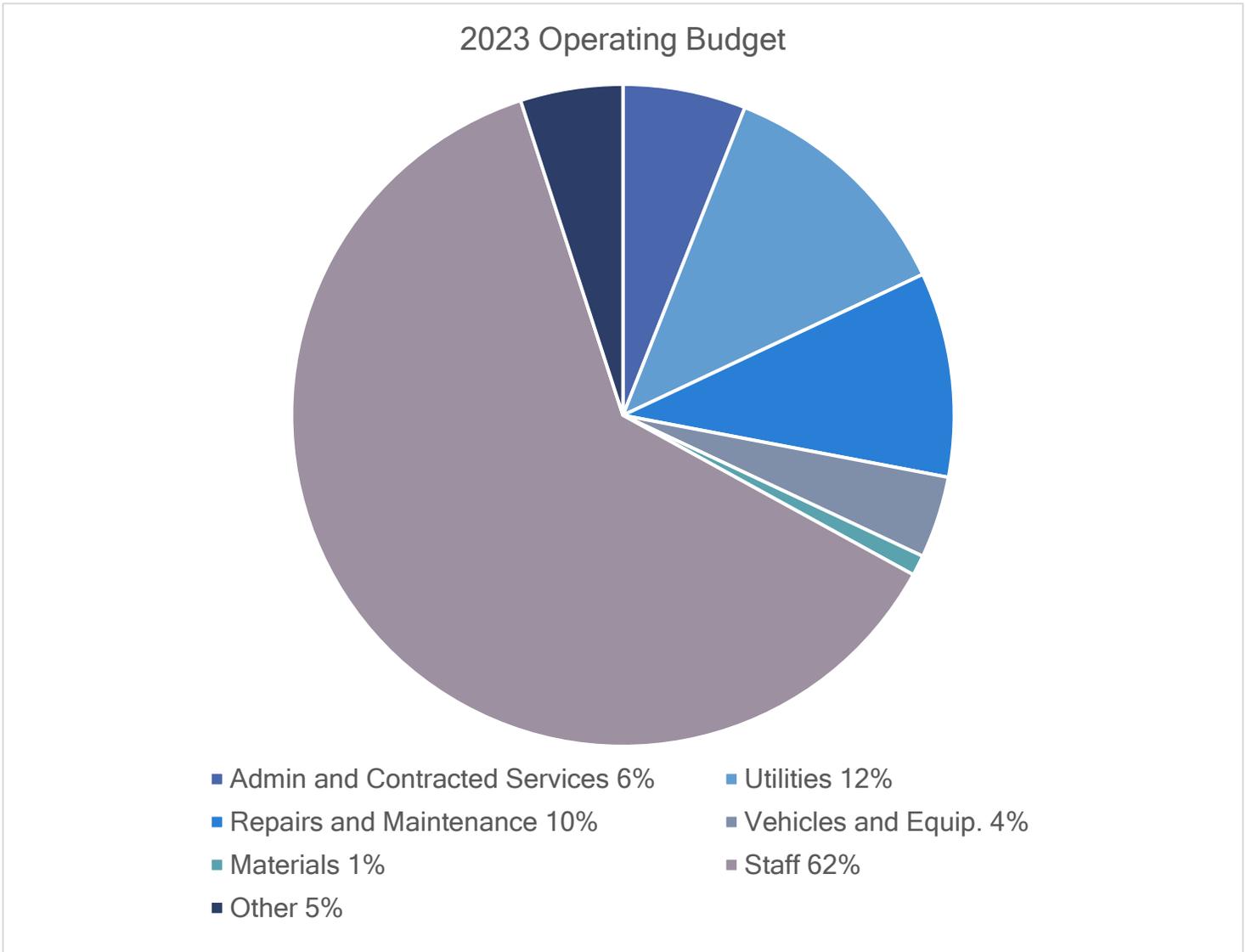
DEPARTMENT SERVICES BY THE NUMBERS

	3 Ice pads 1 Outdoor skating pad		3 Basketball Courts
	10 Community Halls		2 Beach Volleyball Courts
	1 Outdoor Pool		3 Skateparks
	11 Historical Buildings		4 Boat Launches
	19 Parks		1 Splashpad
	15 Playgrounds		10 Km of Trails
	12 Ball Diamonds		15 gardens
	6 Tennis Courts		92 hanging flower baskets



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Department Operating Budget



2023 Department Budget = 3,896,400.00

22% of 2023 Township Operating Budget

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Culture Division

The culture division strives to preserve, research, interpret, and exhibit items that will serve to illustrate and promote the history and prehistory of the municipality and the Lake Scugog Area. Our division is responsible for showcasing vibrant historical museums, places and stories that engage our community and provide each resident and visitor with a better understanding of Scugog, rural Ontario history and our First Nation Heritage.

The Scugog Shores Museum Village is open from Victoria Day weekend to Labour Day weekend, Wednesdays to Sundays. The Village shows what daily life was like in Scugog from the mid to late 1800's. It includes 11 restored buildings, heritage flowers, herb, and vegetable gardens, and the Ojibway Heritage Interpretive Lands. It is also the site for many special events, school and educational programs, and rentals. The Museum and Archives stores and care for thousands of artifacts, fulfills research requests, and offers a research centre.



Scugog Shores Museum Village

Other initiatives the culture division participated in:

- Refreshed all historical buildings with new furnishings from the collection
- Assisted consultant with Strategic Plan for the Scugog Shores Museum and Village

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- Created the Port Perry High School exhibit
- Repaired flooring in Head Church washrooms
- Shored the foundation on the Rodman Cabin
- Painted the picket fence surrounding the Head Cemetery
- Provided new Ghost Tour events
- Facilitated many repairs on historical buildings
- Started the collection digitization in partnership with Google Arts and Culture



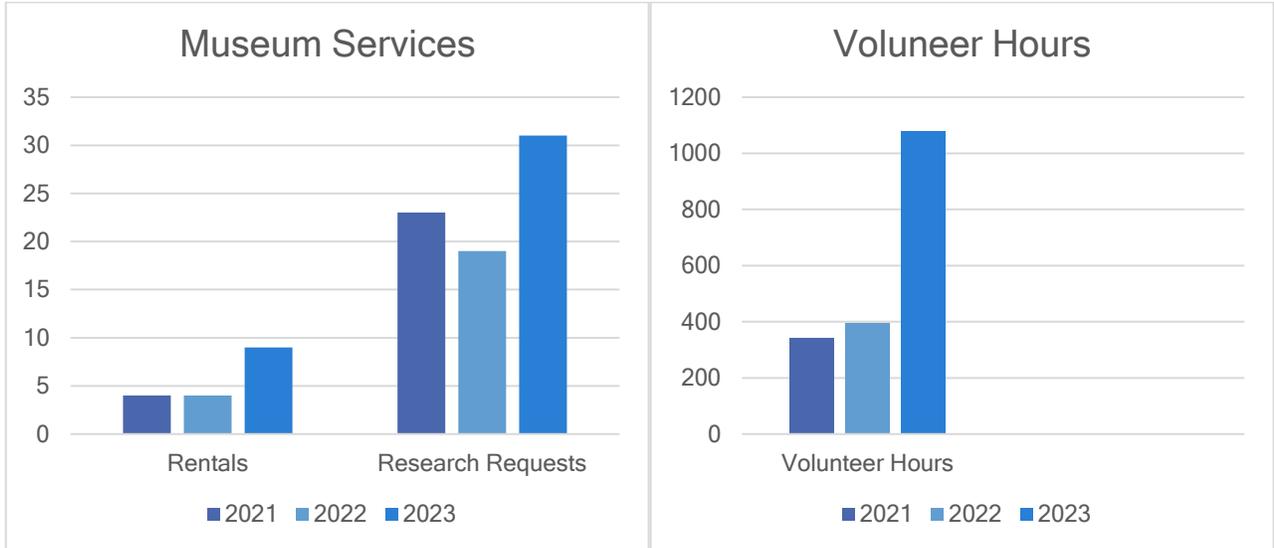


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Recreation Division

The recreation division is responsible for supporting the provision of safe and sustainable leisure activities that promote opportunities for all community members to experience and achieve the physical, emotional, and social benefits of leisure. Our division contributes to community cohesiveness and pride through participation in leisure. Programs offered include recreation programs for pre-schoolers, children, youth, adults and seniors, summer, and school break camps, and aquatic programming. Drop-in programs include pickleball, public skating and swimming, parent and tot skating, shinny, and stick and puck. Our programs are coordinated by the Recreation and Culture Coordinator and Recreation Programmer and delivered by over 20 recreation student staff and partnerships that include EarlyON, Ashlea Jones Athletes in Training, Scugog Arts, Theatre on the Ridge, Sportball and Port Perry Tennis Club.



Other initiatives the recreation division participated in:

- Brought back the Grade 5 Action Pass initiative together with the Durham Region Municipalities
- Provided more drop-in opportunities within programming (adult fitness and aquafit classes)
- Introduced Learn to Skate programs to Blackstock Arena

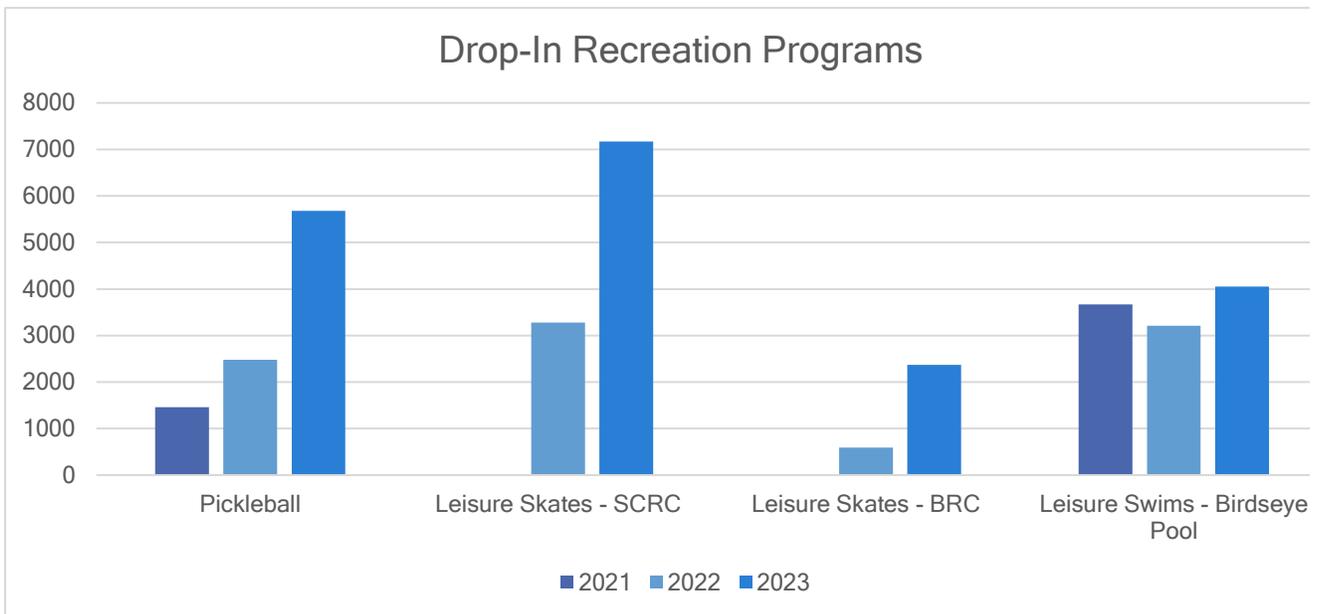
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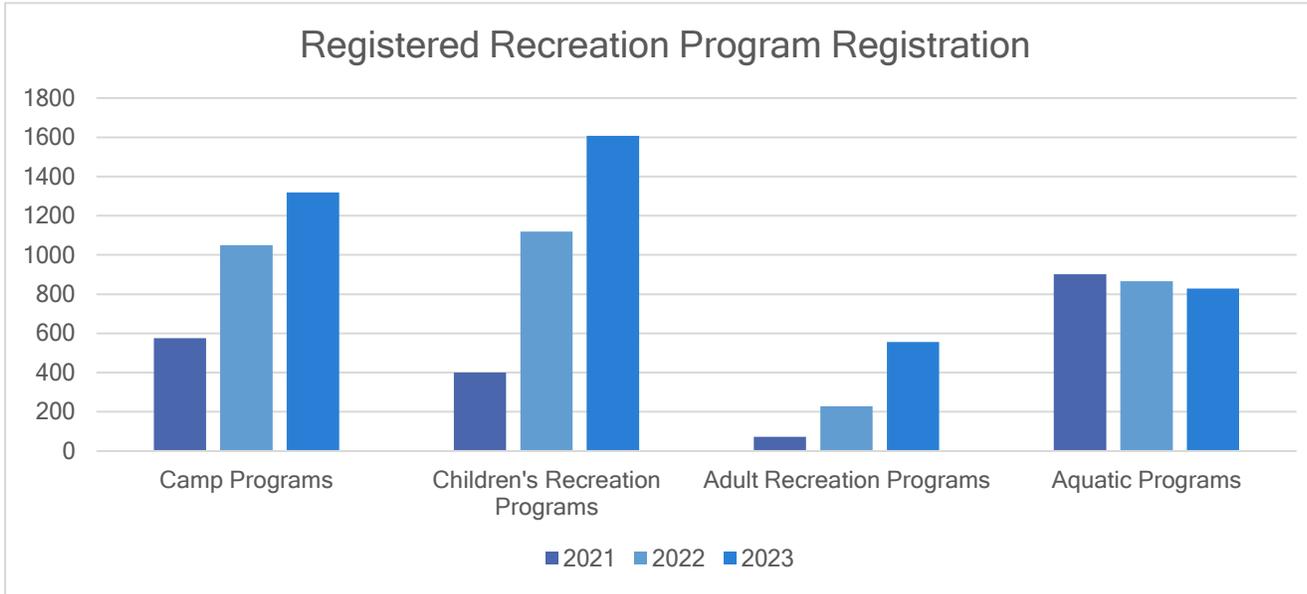
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- Created the Spring/Summer and Fall/Winter leisure guide in-house
- Supervised the operation of the ice oval
- Created reels for new Recreation Instagram
- Assisted the Township student job fair
- Provided Free Family Day and Movie Nights for Youth events for the community
- Assisted with the procurement and installation of two kayak launchers





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Communications Division

Our communications team is responsible for overseeing corporate communications for the Township, which span across digital, traditional, and print media. These include websites (scugog.ca, my.scugog.ca, scugogtourism.ca), social media (Facebook, Twitter, Instagram, LinkedIn, YouTube), newspaper/magazine ads, radio and earned media with both print and television. All messages from posts to news releases from all departments go through the communications team. Throughout 2023, we released 123 news items on scugog.ca and 2,146 total social media posts across the main three channels (854 on Facebook, 630 on Twitter, 662 on Instagram). Across all social media posts on all channels, the Township of Scugog was able to reach 1.8 million impressions. While TikTok was previously used for recreation-based content, the page was closed and migrated to Instagram via @recscugog. In addition to Township-specific posts, we also share posts from other organizations when applicable to our community. Some of these posts include Durham Region content like Durham Greener Homes, transit, social services, Durham Regional Police Services community outreach survey and releases, 311 Information, capital projects impacting Scugog and more.

There were several initiatives that required tailored communications plans, spanning across multiple departments. Some of these included Budget, Corporate Strategic Plan, Recreation (multiple campaigns for various topics), Fire and Emergency Services public education and prevention and Public Works capital projects. Each of these communications plans included a myriad of tactics that were measurable and served to inform and engage the community. Additional tactics included digital options, content spanning across multiple websites and often in-person outreach opportunities for stakeholders and the public.

**Released 123 news items on
scugog.ca
2,146 social media posts**



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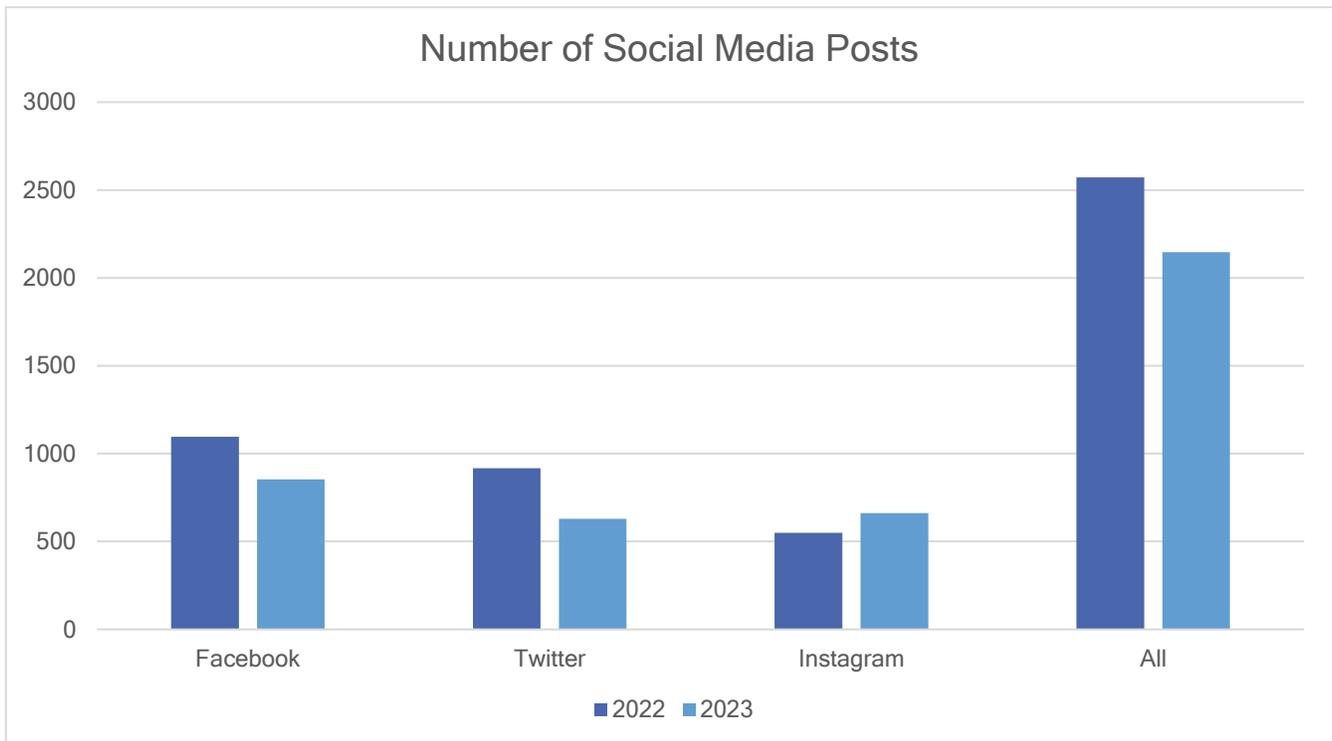
5,100 site visits
My Scugog, Our Community
Engagement Site

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14,341 unique searches for information on scugog.ca



Note: number of social media posts higher in 2022 due to additional health messaging for COVID-19



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Film And Television

The Community Services Department manages film and television projects occurring in Scugog including permits, liaison work with community groups and participation in the Regional Film and Television Advisory Group.



Approved three film projects in 2023
\$26,720 in permit and rental fees
Over \$275,000 in Economic Development

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Tourism and Partnerships

Community Services works in collaboration with community partners, sponsors, and event organizers to bring engaging and inclusive events that appeal to a wide range of residents and visitors.

The Community Services Department could not provide the programs, events, and initiatives without invaluable community partnerships. The 2023 partnerships include:

Recreation Program Partnerships

- Early On – Preschool programs
- Sportball – Children’s programs
- Tanya LaRiccia – Karate programs
- Ashlea Jones Athletes in Training – Fitness, skating and aquafit programs
- North Durham Pickleball Club – Pickleball program
- Jumpstart – Recreation program funding
- Crusty’s Pizza – Pizza for summer camps and movie nights

Camp Partnerships

- Theatre on the Ridge – Theatre camp and recreation programs
- Scugog Arts – Summer and march break camps
- Kids Great Minds – Summer camp
- Port Perry Tennis Club – Summer camps
- Scugog Mechanical – Free pizza days for summer camps
- Landon’s Tree Service – Free pizza days for summer camps

Community Free Skate Sponsors

- Canadian Tire – Winter and march break
- Scugog Mechanical – Winter break, march break, family day
- Lake Scugog Lumber – Winter and march break

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- Alaina Malcolm – Coldwell Banker Real Estate

Museum Partnerships and Sponsors

- Lake Scugog Historical Society
- 100 Men of Scugog
- Scugog Shores Fibre Artist Guild
- Theatre on the Ridge
- Pine Ridge Garden Club
- Durham Master Gardeners – OHIL
- Mitigomin Native Plant Nursery – OHIL
- Northern Ramblers Car Show
- Durham Tourism – Canoe the Nonquon
- Cozy Electric – Canoe the Nonquon
- Brocks Department Store – Canoe the Nonquon
- Two Blokes Cider – Canoe the Nonquon
- Port Perry Marina – Canoe the Nonquon
- Signworks – Canoe the Nonquon
- Port Perry Lions Club – Canoe the Nonquon, Canada Day, Car Show
- Scugog Fire Department – Canoe the Nonquon
- Knox Pumpkin Farm – Boo-seum

Event Partnerships and Sponsors

- Communicate Freely – Movie nights in the park
- Mississaugas of Scugog Island First Nation (MSIFN) – Pollinator Garden committee, Indigenous People's Day
- AVZ Accounting and Tax – Movie nights in the park
- Taylor Forder – Movie nights in the park

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- Port Perry Optical – Movie nights in the park
- Puckrin and Latreille Real Estate – Movie nights in the park
- Vos' Independent – Movie nights in the park, Canada Day
- Big Brothers Big Sisters of North Durham – Movie nights in the park
- Nutty Chocolatier – Movie nights in the park
- Early On – Movie nights in the park
- OLG – Canada Day
- Ribcor Holdings Inc. – Canada Day
- The Standard Newspaper – Canada Day
- Dominos Pizza – Canada Day
- Cedar Creek Contracting – Canada Day
- Ashlea Jones Athletes in Training – Lakefront Skate and Market
- Green Tractors – Lakefront Skate and Market
- All-Risks Insurance – Lakefront Skate and Market
- B.M. Welding – Lakefront Skate and Market
- Beavertails – Lakefront Skate and Market
- Corey Hulowski – Lakefront Skate and Market
- Holmes Insurance Agency – Lakefront Skate and Market
- Larocque Electric – Lakefront Skate and Market



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Tourism Grant Funding

The Community Services Department applied for funding from the Government of Canada through the Fed Dev Tourism for Southern Ontario. The funding provided the means to deliver key projects in the downtown to create unique attraction opportunities especially to increase visitation in our shoulder season (fall/winter).

Projects supported by the grant funding include:

- Enhanced Skating Rink – Lakefront Skate and Market
- Pedestrian zones/conversation areas – Red chairs, griplock kiosks
- Tourism trailer and storage units
- Pollinator Garden – Pollinator Path with Land Acknowledgement



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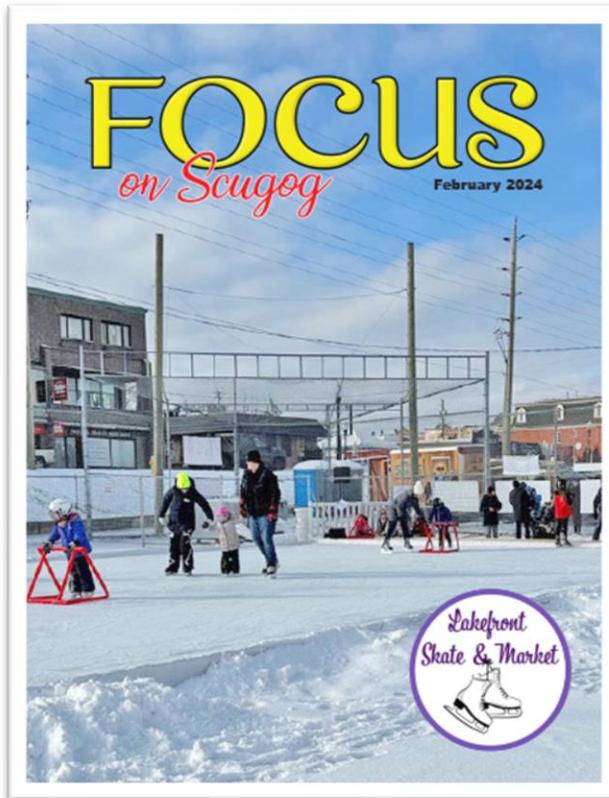


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Special Events



The Community Services Department organizes many Townships special events for the community.

Organizing the events includes coordinating logistics, staffing, vendors, and attending meetings. The 2023 Township organized events include:

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Township of Scugog Special EventsL

- Canada Day Celebrations
- Sports Hall of Fame Ceremony
- Movies in the Park
- Concerts in the Park
- Canoe the Nonquon
- Grand Opening of Lakefront Skate and Market
- Grand Opening of Palmer Park
- Northern Rambler Car Show
- Family Thursday Fun Events
- Scugog Heritage Day
- Ghost Tours
- Boo-seum
- Children's Old-Fashioned Christmas
- Friday Night Fun for Recreation
- Movie Nights for Youth

In addition to organizing Township Special Events, the Community Services department provided **support for 40 community events**. The support includes reviewing and approving permits, circulating applications to applicable departments for approvals, ensuring insurance and payment is received. The 2023 Community Events include:

- Tartan Day Parade
- Compost Day
- Nestleton Slo-Pitch Tournament
- Pedal for Patients
- Coldest Night of the Year
- Walk for Guide Dogs
- Scout's 100th Parade
- Craft Beer & Cider Festival
- Amazing Race Port Perry
- Candlelight Walk
- Firefighters Rooftop Campout
- Hike for Hospice
- North Durham Pride
- Roar by the Shores
- Dragonboat Festival
- Brits on the Lake
- Caesarea Regatta
- Port Perry Pedals
- Scugog Arts Culture Days
- Santa Claus Parade

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Facilities Division

Recreation division is responsible to provide safe, well maintained municipal buildings and facilities for all users. Our division is responsible the operation and maintenance of three ice pads, 1 outdoor ice pad, 10 Community Halls, Birdseye Pool and the Historical

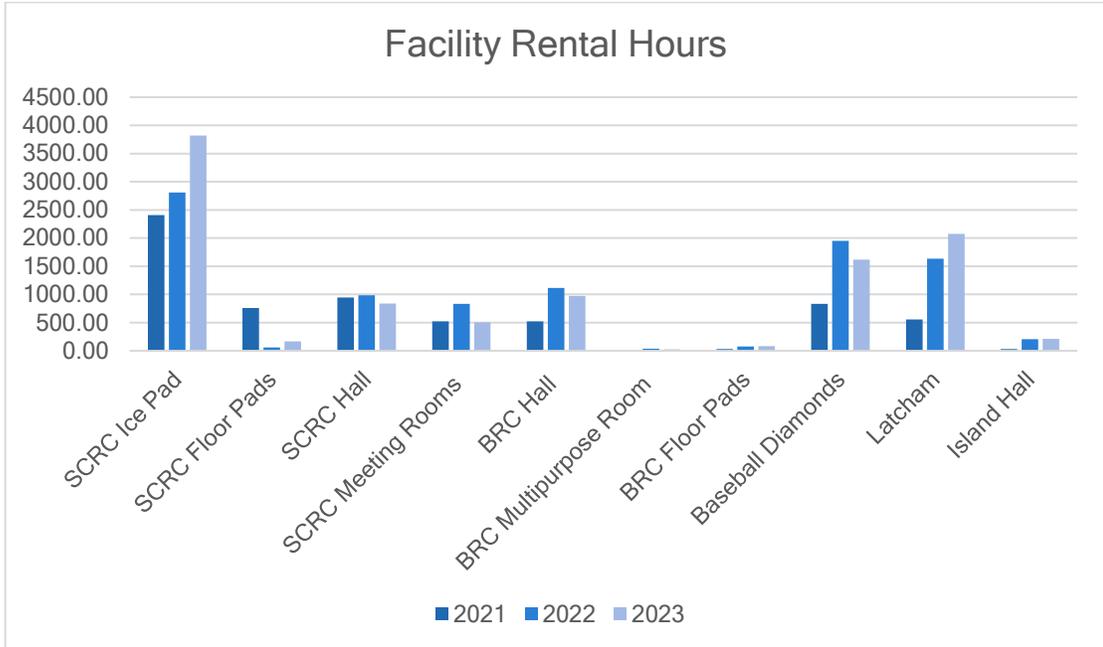


buildings at the Scugog Shores Museum Village.
Other initiatives the facilities division participated in:

- Planned and maintained new outdoor ice skating surface
- Painted the SCRC arena – changerooms, lobbies, stands, meeting rooms
- Wax and stripped hall and arena floors
- Replaced water softeners
- Replaced HVAC unit
- Repaired Air Conditioner for SCRC
- Painted bottom of Birdseye Pool
- Solenoid valve replacement in refrigeration plant



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Parks Division

Parks division is responsible to provide safe, well maintained municipal green space for all residents and visitors. Our division is responsible the operation and maintenance of 19 parks, 16 playgrounds, 12 ball diamonds, six tennis courts, 3 basketball courts, 3 skateparks, 10 km of municipal trails, 15 gardens, 92 hanging baskets and the splashpad. During the winter, the division is responsible for maintenance of 25 km of sidewalks and 16 parking lots.



Other initiatives the parks division participated in:

- Organized Grand Opening of Palmer Park
- Updated Parks Donation Policy
- Refurbished gang mower
- Repaired loader and tractor
- Coordinated repair to hydro line on Carolyn Best laneway
- Opened and closed Joe Fowler public washrooms

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- Pruned and trimmed trees in Waterfront Trail
- Installed flagstone around the Pollinator Garden
- Installed additional Christmas lights on trees in Palmer Park
- Installed red chair pods in Palmer Park
- Performed infield and outfield maintenance at Joe Fowler North and South diamonds
- Reconstructed bleachers at Carolyn Best Diamonds
- Installed picnic tables and concrete pad at Putsey Park
- Refurbished Bagwatting signs
- Flagstone installation at the Pollinator Garden



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Staff Accomplishments

- Recreation staff completed Kerry's Place Autism Spectrum Disorder Certification
- Recreation staff (camp staff) completed Kerry's Place inclusion training
- Community services staff received de-escalation training
- Arena staff completed ORFA training
- Staff completed Ontario Parks Association Playground Practitioner course
- Recreation staff attended Parks and Recreation Ontario annual conference
- Parks staff attended Arbor Canada course
- Staff attended Township Leadership Development Program
- Campaign for National Day for Truth and Reconciliation event and PRIDE month including banners in the park
- Community services staff created a float and took part in the Port Perry Santa Clause Parade

Staff Anniversaries in 2022

- Michelle Rahm – 5 years
- Scott King - 5 years
- Fred Collins – 20 years
- Shawna Cornish – 20 years
- Chris Carr – 25 years

Welcome to the Community Services Team!

- Michael Grieve – Part-Time Arena Attendant
- John Frey – Seasonal Arena Attendant
- Clarke Keenan – Seasonal Recreation Receptionist

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Capital Budget

The Community Services Capital budget outlines our plan for long-term projects. It includes replacement and building component replacement or rehabilitation and equipment.

2023 Capital Projects

- Water Softener replacement
- HVAC replacement
- SCRC Air Conditioner replacement
- Community Hall Board Projects
- Battery Replacement for Olympia

Water Softener Replacement



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HVAC Replacement

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Olympia Battery Replacement

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Grants

Any grants applied for, received etc.

Grant Program	Agency	Description	Grant Amount	Status
Fed Dev Tourism	Federal Government	Enhance Tourism	\$375,000	Up to \$500,000 Approved
Celebrate Canada	Federal Government	Canada Day	\$18,400	\$15,000 Approved
Community Museum Operating Grant	Provincial Government	Operating Grant	\$19,600	\$19,638 Approved
Digital Access to Heritage	Federal Government	Museum Collection Digitization	\$71,788	\$71,788 Approved
Donation Program	MSIFN	Sports Hall of Fame	\$3,000	\$3,000 Approved
Donation Program	MSIFN	Wigwam Covering	\$2,500	\$2,500 Approved
Event Sponsorship	OLG	Canada Day Presenting Sponsor	\$7,000	\$3,000 Approved
Jumpstart Community Development Grant	Jumpstart	Wages for Recreation Leaders	\$360	Approved
Building Safe Communities	Hydro One	Sun Shelters at several parks	\$25,000	Not Approved
Youth Employment Experience	Canada Parks Recreation Association	Salary for Recreation Receptionist	\$10,000	Not Approved

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What People Said:

- “I just wanted to reach out to say thank you so much. This summer has been incredible for both my girls, with an awesome summer program and fantastic staff! Each day, staff politely greet us and are eager to have the kids join in the fun. At pick up, I hear how much fun the girls had and staff are again lovely. As ridiculous as this sounds, I have never had this positive of an experience for *name*”
- “Scout was amazing, every day she came home to tell me how he was always so nice to her and never let her feel left out. I don’t know if he even recognized how much she didn’t feel like she belonged because she told me she just wanted to get through the week. Every morning, she left for camp not ready to go and every day after that first day she came home the happy, little girl I know and when I say it was because of him I mean it. He really made a difference to make her feel welcomed, be part of the group, and from what she told me genuinely cared to make sure everyone was included but also didn’t force her to keep up with the boys if she didn’t want to. When she came home with the smile award she was more happy that he picked her because she wanted to be good for him. I manage a lot of stu
- dents myself and they don’t always get the credit they deserve. Please make sure he knows he’s made a difference and thank him for a job well done.”
- “We had never visited Port Perry before and enjoyed the skating rink and the shopping. We love your pretty town and will be back again soon.”
- Opening of the rink – “Thank you so much this makes me smile! Happy New Year!”

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Looking Ahead To 2024

2024 is expected to be an amazing year for Community Services with:

- Deliver a busy 2024 event season including Family Day, Canoe the Nonquon, Canada Day and Movies in the Park
- Packed summer camps, aquatics, and programs
- Introduce a sensory friendly skate during March Break
- Corporate communications support for department community outreach as well as collaboration projects for the community
- Restoration of select Museum Village buildings and the implementation Museum Cultural Strategic Plan
- Official opening of the Scugog Pollinator Garden including education information on pollinator species, botanical and Indigenous plant names, and a land acknowledgement plaque
- Review ice allocation in facilities
- Grow the Museum's digital experience
- Ojibway Heritage Interpretive Lands revitalization
- Enhancements to Lakefront Skate and Market
- Expanded operations for new parks and playgrounds and maintenance for public washrooms, parks and trails
- Enhanced holiday lighting in Palmer Park
- Estimate to be welcoming over 420,000 visitors to the Scugog Recreation Centre and Blackstock Recreation complex throughout 2024

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Department Team

Recreation Division

Recreation and Culture Coordinator	Michelle Rahm
Recreation Programmer	Lianna Jess
Assistant Curator	Victoria Karakian/Robyn Pegg
Camp Supervisor	Rachael Goreski Kylie Bertrim Ty McFadden
Aquatic Supervisor	Riley James Jamie Primo
Camp Counsellors	Aeris Aspin Ben Ierullo Zach Empringham Lily McLean Alyssa Soomre Maya Pavlovic Sophie Smith Alex Robinson Beth Scott Parker Lemay Sydney Burey Meghan Brennan Riley Kilburn Jess Whitlock Ella Passafiume Ella Shestowsky

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	Mya Lucifora Meghan Aucoin Shyanne Smale Anna Twohey
Aquatic Staff	Beth Craigen Eliot Savor Keira Fisher Brooklyn Burger-Jacobs Amelia Miller Lance Miller Vanessa Page Sophia Goreski (occasional)
Recreation Program Staff	Abbey Elliot Riley Kilburn Alex Robinson Alyssa Soomre Anna Soomre Kailyn Seguin Lily McLean Maya Pavlovic Megham Brennan Amelia Miller Ella Passafiume Dora Stebbins Jake Hoog Ella Wilson Nora Scott

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Please contact accessibility@scugog.ca / 905-985-7346.



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	Mckala-Maria Carley Kayla Hoare Jessica Whitlock
Museum Students	Anna Soomre Thomas Parry Calleigh Barton Lily Pettit

Facilities Division

Arena Foreman	Chris Carr
Arena Attendants	Brandon Fialka Clayton Robinson Alex Teunissen Frank Ferguson Tracy Wright Lee Wilbur Wyatt Irvine Michael Grieve Jeff Sutton John Frey
Rink Attendants	Claire Dempsey Wilson Michel Beth Scott Riley James James Cherry Caden Williamson Ben VanderSlaght

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	Brady McPhail Kailyn Seguin Oscian Seguin Jake Hoog Wilson Michel
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Parks Division

Parks Foreman	Fred Collins
Arborist	Mackenzie Lane
Parks Attendant	Kyle Webb Scott King Jenna Dunn (Seasonal) Grace Dempsey (Seasonal) Danielle Booker (Seasonal)
Parks Students	Emma Scott Jack Jamieson Nathan VanderSlaght Abigail Brennan

Administration

Recreation and Communications Associate	Daren Jaglall
Parks and Recreation Associate	Brock Robinson
Recreation Receptionist	Anna Twohey/Clarke Keenan

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Recreation Receptionist Student	Noah Cornish
Special Event Student	Claire Dempsey
Communications Student	Katie Elliot
Manager of Parks, Recreation and Culture	Shawna Cornish
Director of Community Services	Lori Bowers